



Guarantee to Pass the First Time Honor Form

Per our Guarantee to Pass the First Time, we agree to reimburse your retesting fee for your second attempt. The DOI retesting fee is currently \$50.00. To receive your \$50.00 check by mail, you will need to print out this form and complete in full as well as provide the following information. **If any information or required documents are missing, reimbursement will not be honored.**

Please print, fill out and include required documentation and mail to (no emails will be accepted):

PreLicenseTraining.com  
Attn: Guarantee Department  
6761 N. Willow Ave #101  
Fresno, CA. 93710

PLEASE ALLOW 3 to 4 weeks for processing.

- 1- Attach a copy of the Department of Insurance Fail Test Notice that you received after your exam or the CDI Proctor Report.
- 2- First and Last Name: \_\_\_\_\_
- 3- Mailing Address (City, State and Zip): \_\_\_\_\_  
\_\_\_\_\_
- 4- Email Address: \_\_\_\_\_
- 5- Phone Number: \_\_\_\_\_
- 6- StudyHall sign up date: \_\_\_\_\_
- 7- StudyHall User Email and Password: \_\_\_\_\_
- 8- Copy of proof of payment for the retesting fee.

Again, both proof of failing and proof of paid retesting fee are required along with this form. After we verify that you paid and used the StudyHall, we will issue your reimbursement check and mail it to the above mailing address. Please allow 3 to 4 weeks for delivery. Our Guarantee to Pass is good for 1 month from the date of your first failed exam and we must receive your Guarantee to Pass paperwork within that 1 month. Students must also show adequate use of StudyHall including but not limited to taking each FINAL exam(s).

